

# Logging in to Our Mobile App

## 1. Enter Login ID and Password

Tab Remember me to save your Login ID

Select a contact method to receive the Secure Access Code

Enter the Secure Access Code

The first screen shows the login form with fields for Login ID and Password, a 'Remember me' checkbox, a 'Forgot your password?' link, and a 'Log In' button. Below the form are options for 'Biometrics' and 'Passcode', and links for 'Locations' and 'Privacy Policy'. The second screen prompts the user to 'Please select a contact method:' with buttons for 'I have a Secure Access Code', 'Text me : (XXX) XXX-5895', 'Call me : (XXX) XXX-5895', 'Text me : (XXX) XXX-8280', 'Call me : (XXX) XXX-8280', and 'E-mail me : amber.XXXXX@aXX.com'. A 'Back' button is at the bottom. The third screen prompts the user to 'Enter your Secure Access Code' with a text input field and 'Back' and 'Submit' buttons.

## 2. Reset Password

Click Forgot your password?

Enter your Login ID and click Submit

Select a contact method to receive the Secure Access Code

The first screen is the same login form as in step 1, but with the 'Remember me' checkbox unchecked. The second screen prompts the user to 'Please submit your Login ID to reset your password.' with a 'Login ID' text input field and 'Back' and 'Submit' buttons. The third screen is the same 'Enter your Secure Access Code' screen as in step 1, with a 'Back' button at the bottom.

Enter the Secure Access Code

Reset password and click Submit

A screenshot of the Amarillo National Bank mobile app interface. At the top is the bank's logo and name. Below it, the text reads "Enter your Secure Access Code". There is a text input field labeled "Secure Access Code". At the bottom, there are two buttons: "Back" and "Submit".

A screenshot of the Amarillo National Bank mobile app interface for password reset. At the top is the bank's logo and name. Below it, the text reads "Please set your new password:". There is a section titled "Password Requirements:" with an information icon and a list of requirements: "Must be between 5 and 15 characters", "Must contain at least 1 number", and "May not be the same as current password". Below this are two text input fields: "New Password" and "Confirm New Password". At the bottom, there are two buttons: "Submit" and "Back".

### 3. Login using Touch ID

Click Biometrics (Android) or Touch ID (iPhone)

Add your fingerprint or Face ID in the settings on your phone if needed

Click Enroll Now

Login with your current Login ID and password

Click Authorize

Scan your fingerprint or you use face ID and you will get a Biometrics Enabled screen

A screenshot of the Amarillo National Bank mobile app login screen. At the top is the bank's logo and name. Below it are two text input fields: "Login ID" and "Password". There is a checkbox labeled "Remember me" and a link "Forgot your password?". Below these is a large blue "Log In" button. At the bottom, there are two buttons: "Biometrics" and "Passcode". At the very bottom, there are links for "Locations" and "Privacy Policy".

A screenshot of the "Biometrics login" screen. The title is "Biometrics login". Below it, the text reads "What is the feature?". There is a paragraph of text explaining the feature: "This feature allows you to log in to mobile banking with your fingerprint or face. If enabled, you will be prompted to place your fingerprint on the fingerprint sensor or scan your face with the camera to log in." Below this is another paragraph: "Enabling biometrics. Your device must support fingerprint or facial recognition to use biometric authentication. If you disable this feature, you will be required to enter your login ID and password on the Login page." At the bottom, there are two buttons: "Cancel" and "Enroll Now".

A screenshot of the "Biometrics login" screen. The title is "Biometrics login". Below it, the text reads "Enter your login ID and password to enable biometric login." There are two text input fields: "Login ID" and "Password". At the bottom, there are two buttons: "Cancel" and "Authorize".

### 3. Login using Passcode

Click Passcode

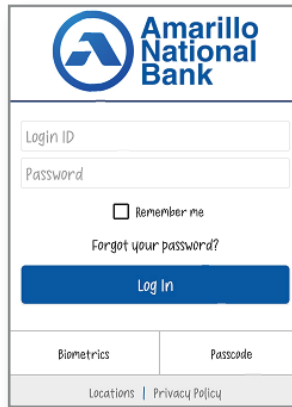
Click Create Passcode

Login with your current  
Login ID and password

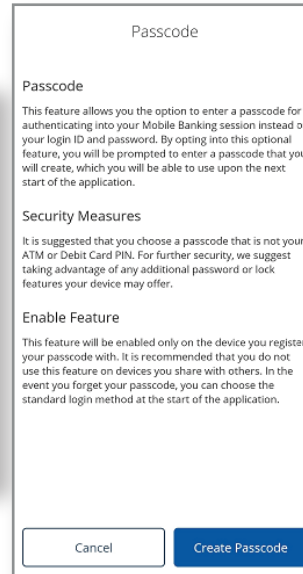
Click Authorize

Create a 4-digit passcode  
(enter the 4-digit code  
again on the Confirm page)

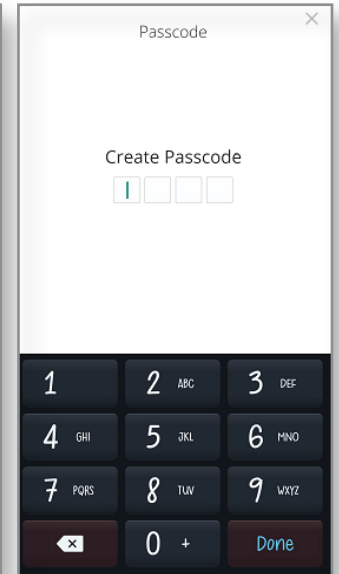
You will get a Passcode  
Enabled screen



The login screen for Amarillo National Bank features the bank's logo at the top. Below it are two input fields for 'Login ID' and 'Password'. A 'Remember me' checkbox is located below the password field. A 'Forgot your password?' link is positioned above a blue 'Log In' button. At the bottom, there are two buttons for 'Biometrics' and 'Passcode', and a footer with 'Locations' and 'Privacy Policy' links.



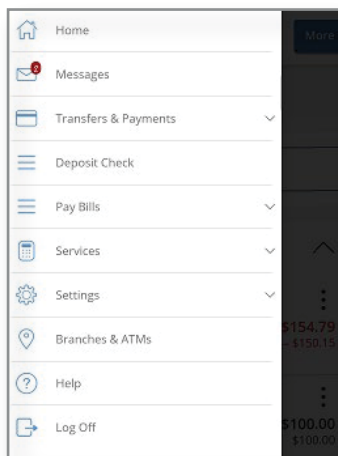
The 'Passcode' screen explains the feature and provides instructions. It includes sections for 'Security Measures' and 'Enable Feature'. At the bottom, there are 'Cancel' and 'Create Passcode' buttons.



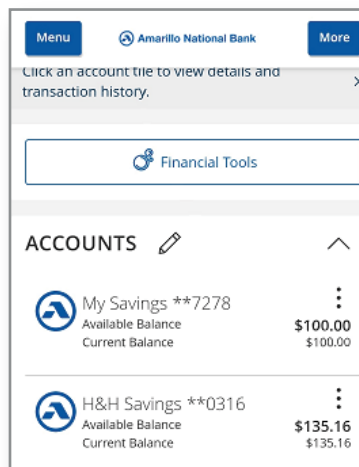
The 'Create Passcode' screen shows a 4-digit passcode input field with a green indicator on the first digit. Below the input field is a numeric keypad with letters for letters (e.g., ABC for 2) and a 'Done' button.

The home screen and menu options are the same as the website.

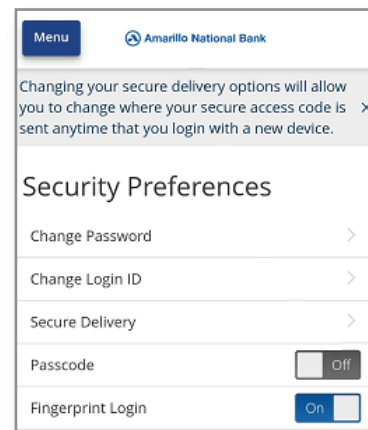
Under the Settings tab, Security Preferences will allow you to change your password, Login ID, and edit your contact information for Secure Access Codes



The home screen menu includes options for Home, Messages, Transfers & Payments, Deposit Check, Pay Bills, Services, Settings, Branches & ATMs, Help, and Log Off. A 'More' button is visible in the top right corner.



The Accounts screen displays a list of accounts. The first account is 'My Savings \*\*7278' with an available balance of \$100.00 and a current balance of \$100.00. The second account is 'H&H Savings \*\*0316' with an available balance of \$135.16 and a current balance of \$135.16. A 'Financial Tools' button is located at the top.



The Security Preferences screen includes options for 'Change Password', 'Change Login ID', 'Secure Delivery', 'Passcode' (currently off), and 'Fingerprint Login' (currently on).

